

Quick Fix Guide for PTVM'S

Freely Dispensing Tickets

Use this function to reactivate bins and or clear ticket jams.

From Main Menu, press A-Ticket menu, B-Dispense tickets and then A- Freely Dispense.

Tickets that are freely dispensed do not affect reporting. Be sure to return freely dispensed tickets to the proper bins.

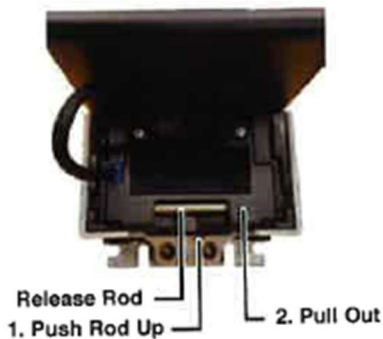
Printer Error

Make sure the printer has paper loaded and clear any paper jams. If necessary, unplug the maxim for 10 seconds to reset. If printer won't reset, unplug printer cable from the back of printer. Reports can be viewed on the message screen.

Clearing a Bill Jam

Trapped bills or dirt can result in poor bill acceptance or bill rejection.

Open money door, remove bill box, press release rod on bottom validation module to remove and access bill path. Clear any trapped bills or debris. **With machine powered off**- clean bill path plastic parts, rollers and belts with lint -free cloth moistened with mild soap & water solution. **Do not use petroleum-based cleaning solvents, alcohols, thinners, abrasive materials, scouring pads or stiff brushes for any cleaning.** The bill acceptor never requires lubrication.



Bin Lockout

Price LED will go out if one of the following happens:

- Out of Tickets: If a bin has run out of tickets, open the machine and add more tickets to that bin. "Freely Dispense" a ticket from bin to reactivate bin as described above. Now the LED should come back on.
- Ticket Jam: Open the machine, clear the ticket jam, and free vend 3-4 tickets. Price LED should come back on.

If bin continues to have vending issues, call the Service Department for assistance.

Service Department 1-855-772-4646 Option 2