



# Return or Exchange

If for any reason you are not completely satisfied with your order, you may return it for a refund or exchange within 30 days of the date of your purchase. All merchandise must be unworn and in original packaging. You are responsible for return shipping.

All That Matters thanks you for your purchase and looks forward to doing business with you again!

Packing Slip Information		
Customer Name:	Phone:	
Address:	Order #:	
City:	State:	Zip:
<b>Reason (Please Check One)</b>		
01 <input type="checkbox"/> Wrong Item Sent	03 <input type="checkbox"/> Wrong Color	05 <input type="checkbox"/> Not As Shown On Web
02 <input type="checkbox"/> Wrong Size	04 <input type="checkbox"/> Defective	06 <input type="checkbox"/> Damaged
09 <input type="checkbox"/> This is an exchange		07 <input type="checkbox"/> Duplicate
10 <input type="checkbox"/> Other (Please Explain) _____		08 <input type="checkbox"/> Changed Mind

## To Return

Fill out the above information, and include this slip along with the item you are returning or exchanging and your original receipt with the package.

**Send returns to:** All That Matters RETURNS  
543 Factory Drive, Suite A  
White Bluff, TN 37187

## Credits on Returns

Upon receiving and processing the returned item(s), we will refund the cost of the item(s), plus sales tax, to the credit card you originally used to purchase the item(s). Please allow 10 to 15 business days for the credit to appear on your credit card statement.

## Exchanges

If you indicate that you wish to exchange an item for one of greater value, those charges will be applied to the credit card you originally used, unless specified, and a new receipt will be issued.

If for any reason you need assistance with a return or exchange, please email us at: [vipservice@allthat-matters.com](mailto:vipservice@allthat-matters.com)